

HOUSE OF FLOWERS

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Floral Stylist

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Terms & Conditions

This agreement constitutes a binding contract for floral design services and/or related products. By accepting this agreement the client agrees to pay House of Flowers for the services and/or related products as provided by House of Flowers at the price set forth by this agreement. The following terms and conditions also apply,

Your Quote:

The client must fully check all details on their quote at time of receipt of quote. Any details that are not correct including date, date of wedding, venue, quantities or otherwise must be brought to House of Flowers attention before acceptance of the quote by the client. House of Flowers will not be held responsible for any incorrect details/quantities required at a later date.

Consultations:

Initial consultations are carried out in person in Mullingar, Co Westmeath or over the phone at a time that is agreed upon by the client and House of Flowers. House of Flowers can provide onsite consultations in the clients selected venue and they will be charged at a rate of €45 per hour including travel.

Included in House of Flowers quote is the client's initial consultation and one further phone consultation 4-6 weeks before your wedding date.

Should you wish to have a consultation with Niamh from House of Flowers we charge €150. This includes a 45 minute phone or face to face consultation and your follow up design board created for you based on what you want for your wedding/event. Should you then book your wedding with House of Flowers this consultation fee is deducted from your follow up quote.

Any further consultations, in person or by phone required by the client can be arranged but may be charged at a rate of €45 per hour for in person consultations and €25 per hour for phone consultations.

Please note that although we are available for contact through email- we would ask that emails are only sent if completely necessary and related only to your floral décor. Any discussion required about your floral décor will be had at your consultation and your follow up call before your wedding date.

Non Refundable reservation fees:

If you wish to book your wedding with House of Flowers but are not ready to discuss flowers yet we offer a "Save the Date" option. This is a €50 non refundable deposit paid to save your wedding date with House of Flowers.

A reservation fee of 20% of the total quote is due upon acceptance of this agreement/quote. Once the agreement is accepted and the deposit is paid House of Flowers shall reserve the date and

time agreed upon for the event and will not make any other reservations that will conflict with the clients event. For this reason all deposits are non-refundable even if the date is changed or the event is cancelled for any reason.

Desired Flowers:

The client will decide with House of Flowers the overall style/colours/flowers used to create the clients floral design in advance of the event. While every effort will be made by House of Flowers to accommodate the clients desired flowers no particular flower is 100% guaranteed. House of Flowers will substitute flowers that may not be available for a variety of reasons in the best way House of Flowers can.

Artistic Style:

The client acknowledges that it is familiar with House of Flowers overall style and is requesting services with knowledge of House of Flowers style, that House of Flowers work is constantly evolving, that House of Flowers services are of unique and artistic nature, that the floral designs may be different from previous floral designs in the past and that in creating the floral designs House of Flowers shall use her personal artistic judgement to create floral design consistent with her personal vision for the event.

Limitation of Liability:

Although great care will be taken with your floral designs, this agreement limits the entire liability for any claim, loss, injury, or failure to deliver to the return of any fees paid by the client under this agreement. In the event of personal illness or other circumstances beyond the control of House of Flowers, an attempt will be made to procure the services of another professional floral designer to fulfill the obligations of House of Flowers. In the unlikely event that another floral designer cannot fulfill the obligations of House of Flowers then House of Flowers is not responsible or liable for any other damages beyond the amount of the clients overall quote.

Payments and Payment Schedule:

With all quotes a 20% deposit is due at the accepting of this agreement and quote with the remainder to be paid at least one full week before the client's event. Should any remaining payment not be made by this time House of Flowers will not order the stock required for the client's event.

Should any cheque fail to clear the account which it is drawn the client shall pay an extra fee of €35.

Should the client choose to pay the 20% deposit or balance through paypal there will be an extra charge of €5 per €100 as is Paypals fee.

Hired Items:

Any items hired by the client for the event including jars/bottles/vases/props or accessories must be returned to House of Flowers no more than 48 hours after the event.

Should the client wish for House of Flowers to collect items hired from the venue House of Flowers can do so at a charge of €100. This must be organised no less than 2 weeks prior to the event.

House of Flowers requests a deposit of €200 for hired items that will be returned to the client when items are returned to House of Flowers after the event.

All breakages will be charged for at cost price of that item.

The client is solely responsible for any items hired. The venue does not hold any responsibility for items hired.

Delivery and Collections

House of Flowers will agree delivery times with the client for the event. The quote will clearly outline delivery time and cost to the agreed venue. House of Flowers does not transport, move or modify any floral designs as part of the quote given to the client. Should the client wish for items to be transported/moved/modified other than the agreed quote House of Flowers will charge accordingly.

